



Frequently Asked Questions

- 1. What is the deposit amount for an event?** A \$500 damage deposit as well as a signed contract are required to hold the date(s) you request. The deposit is refundable within 10 business days after your event, should no damages occur. In the event of cancellation, the deposit will not be refunded to you.
- 2. When is the balance due?** A \$500 damage deposit as well as a signed contract are required at the time of booking to hold your date(s). 50% of the balance must be paid three months prior to the event. The remaining balance is due one month prior to the event.
- 3. Can I make payments?** Yes
- 4. Can we bring alcohol?** No, you can however contact The Tippy Travelers for bar packages and explanation of the bar packages; Megan 319-201-0470.
- 5. Can I bring a pet?** No. However, service animals are allowed.
- 6. Does Whitetail Country Estates have ice?** Yes, 20 lb pre-packaged bags are available to purchase for \$6 per bag. Prices are subject to change.
- 7. Can we use artificial rose petals to drop on the ground?** No, we do not allow confetti or any other artificial products. You may use natural flower petals or birdseed.
- 8. Can we come early to decorate or bring items?** Yes, the package includes access to the property from 8:00 am- 8:00pm Thursday and Friday for decorating.
- 9. Can we use real candles?** No, only battery operated candles.
- 10. Can I leave paper products and food inside the Rehearsal Hall or Vintage Barn overnight?** Paper products and food are not allowed to be left in the Rehearsal Hall or Vintage Barn overnight. You may store food inside our refrigerator at the Rehearsal Hall if needed. We do not have any containers for leftovers, so remember to plan accordingly.
- 11. Can we host an after-party in the Whitetail Lodge?** No. We understand that sometimes people like to keep the party going, but your wedding night is for you and your spouse. For that reason, we enforce a strict midnight curfew. Any mishaps past this hour will be reported to the police.

- 12. How late can we stay at the reception?** The band, DJ, and all alcohol consumption ends at 11:30pm. Guests must begin to depart at midnight, and all must be gone by midnight.
- 13. How are Whitetail Lodge and Bridal Cottage furnished?** Please see the photo gallery on our website (www.whitetailcountryestates.com) under "Accommodations" for pictures of the Whitetail Lodge and Bridal Cottage.
- 14. What does Whitetail Country Estates provide in the Whitetail Lodge and Bridal Cottage?** We provide sheets, towels, cleaning supplies, hand soap, pans, a wide variety of kitchen utensils, dishes and silverware. We do not supply bath/hair products.
- 15. Does Whitetail Country Estates charge a fee to tour the grounds?** No, we are happy to show you around! We can also accommodate a second tour at no charge, but any tours after that will incur a \$100 fee.
- 16. What is Whitetail Country Estates address?** The physical location for your event is 1843 Yellowpine Ave, Lockridge, IA 52635. The mailing address for any correspondence and/or payment to Whitetail Country Estates is 2483 Robbins Court, Washington, IA 52353.
- 17. Can we host the rehearsal dinner or the other pre/post wedding events at Whitetail Country Estates?** Absolutely! One of the things that sets Whitetail Country Estates apart is our ability to offer you facilities for all parts of your special weekend.
- 18. Do I need to bring my own tables and chairs?** No. Tables and chairs are provided with all our packages and include setup and teardown. All packages are priced based on 200 guests. We offer additional tables and chairs for rent with adequate notice.
- 19. Does Whitetail require a specific caterer to be used, or have on-site catering?** We do not require a specific caterer and we do not offer on-site catering. You may use a caterer of your choice. Our catering recommendations are listed on our Vendor List. All caterers must provide us with a current copy of their catering license and a current certificate of liability insurance.
- 20. Do you have an on-site coordinator available?** No, but we do have recommendations on our Vendors List.
- 21. Does Whitetail Country Estates provide tablecloths for the Vintage Barn?** No, but we can assist you with renting these items.
- 22. What are your hours of operation?** We are open by appointment only.
- 23. Do you have an area for dancing?** Yes, there is plenty of room for dancing in our Vintage Barn.

24. Do you have grills? Yes, if you are staying at the Whitetail Lodge there are grills available at no additional charge.

25. Does Whitetail Country Estates supply music for the ceremony? No, but we have included DJ/Entertainment providers on our Vendor List.

26. Does Whitetail Country Estates offer transportation carts to use for the weekend? Yes, our package includes our staff use of limo carts to shuttle guests during your event. If you would like to rent additional carts for your own personal use, we have rental options listed on our Vendor List. This option needs to be discussed at the time of booking due to specific rules regarding the use of off-road motor vehicles.

27. May I bring my own ATV? Yes, but this option needs discussed at the time of booking due to specific rules regarding the use of off-road motor vehicles.

28. What airports are nearby? Below is a list of local airports and the distance to Whitetail Country Estates.

- Southeast Iowa Regional Airport, Burlington, IA. 47 miles ~ 1 hour.
- Eastern Iowa Airport, Cedar Rapids, IA. 81 miles ~ 1.5 hours.
- Des Moines International Airport, Des Moines, IA. 130 miles ~ 2.5 hours.
- Quad City International Airport, Moline, IL. 110 miles ~ 2 hours.

29. Are their hotels in the area? There are hotels in both Mt. Pleasant, IA and Fairfield, IA. See our Vendor List for contact information.

30. How many guests can the Whitetail Lodge and Bridal Cottage accommodate? The Whitetail Lodge can sleep up to 15 and the Bridal Cottage can sleep up to 12. Please note package pricing for the Whitetail Lodge is for 15 guests. Additional guests are \$30.00 per guest per night.

31. What are the duties of Whitetail Country Estates staff?

- Ensure all buildings are clean upon arrival
- Setup and teardown wedding ceremony chairs, alter table and ferns
- Setup and teardown of Vintage Barn tables and chairs
- Provide directional signs and direct traffic
- Shuttle guests between the Pergola and Vintage Barn
- Haul away trash during the event as needed
- Clean restrooms during the event as needed
- We do not ice down your beverages, please ensure you have someone designated for that. We will however transport ice purchased at Whitetail Country Estates down to the Vintage Barn

32. Is there an additional cleaning fee for the venues? No, but we have a small to-do list of items posted at each venue that guests need to complete before their departure.

33. Is Wi-Fi available? Yes, Wi-Fi is now available.

34. What am I responsible for tearing down? You are responsible for taking away all flowers and decorations by 10:00 am the day after the wedding.